

The Alfano Voice Studio Policies

Any exceptions to the below policies will be at the discretion of the instructor. By booking a lesson, you agree to follow the below studio policies.

Payment

Lessons must be paid for in full before the start of the lesson; this payment officially secures your lesson time.

Accepted forms of payment include Zelle (preferred method if possible) and Apple Cash (I'm enrolled under both via my phone number: 5612518939), Venmo (@Christine-Alfano) check, or cash.

Cancellations and Reschedules

Significant planning goes into each voice lesson, and very limited spots are available in the studio.

For this reason, *lessons cancelled with less than 24-hours notice given to the instructor will be forfeited, and no refund will be given.*

If a student forgets to attend a scheduled lesson, the lesson will be forfeited, and no refund will be given.

24-hours notice is also needed for any reschedule requests; following the 24-hour period the reschedule request will count as a cancellation.

Illness

Singers must not attend voice lessons if they are feeling ill. The 24-hour cancellation policy still applies. **FaceTime lessons are highly suggested in these instances, instead of cancellations.** If the student arrives at their voice lesson visibly and audibly sick, they will be told to return home without a refund.

Instructor Cancellations

If the instructor must cancel a scheduled lesson, the lesson will be rescheduled for a later time, or a full refund will be offered.

Lateness

If the student is running late, they are expected to notify the teacher via text or phone call. *The lesson will still end at the scheduled time*; students are encouraged to arrive on time to receive their full lesson time.

Music Purchases

If the instructor does not have the sheet music for a particular song in their library, the student is expected to source and/or pay for the music themselves. I recommend searching the song title you're looking for on Google followed by "sheet music PDF" to find it.

Communication

Email is my preferred method of communication: alfanovoicestudio@gmail.com
Please only text me if you are running late to a lesson and need to notify me quickly: (561) 251-8939.